Department of Social Services Adult Services and Aging

700 Governors Drive Pierre, SD 57501 (605) 773-3656 or toll-free 1-866-854-5465

Visit us on the Web at: www.state.sd.us/social/asa



DSS Nondiscrimination Policy:

It is the policy of the Department of Social Services (DSS) to make sure that applications for program benefits and services are made available to everyone and that program benefits are granted to all who meet eligibility standards. DSS staff, programs and policies must not discriminate against clients or applicants for services because of race, color, sex, age, disability, religion and national origin. DSS must also provide fair and equal access to all of its programs and services for people with disabilities; this includes both physical access to buildings and access to programs and services. To file a complaint of discrimination write: PMB0141-1, DSS Human Resource Manager, 500 East Capitol Ave., Pierre, SD 57501-5070 or call: (605) 773-6941. If you have a question regarding program services, please contact your nearest DSS office.

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ADULT SERVICES AND AGING PROGRAMS



South Dakota Department of Social Services





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Domestic Abuse Program



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Madison: (605) 256-5683 Courthouse, 200 E. Center, PO Box 474, 57042

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Mobridge: (605) 845-2922

920 6th St. W., PO Box 160, 57601

Olivet: (605) 387-4219

Courthouse, 140 Euclid, Room 127,

57052

Pierre: (605) 773-3521 912 E. Sioux, 57501

Pine Ridge: (605) 867-5861 Planning Center Building, PO Box 279, 57770

Rapid City: (605) 355-3588 510 N. Cambell PO Box 2440, 57709

Redfield: (605) 472-4220 Courthouse, 210 E. 7th Ave., 57469

Courtinouse, 210 E. van 11ve., 37 K

Sioux Falls: (605) 367-5400 811 E. 10th St., Dept. 4, 57103

Sisseton: (605) 698-7673 119 E. Cherry St. PO Box 230, 57262

Sturgis: (605) 347-2588 2200 W. Main Street, 57785

Vermillion: (605) 677-6800 12th Court St., PO Box 516, 57069

Watertown: (605) 882-5003 2001 9th Ave. S.W., Suite 300, PO Box 670, 57201

Winner: (605) 842-0400

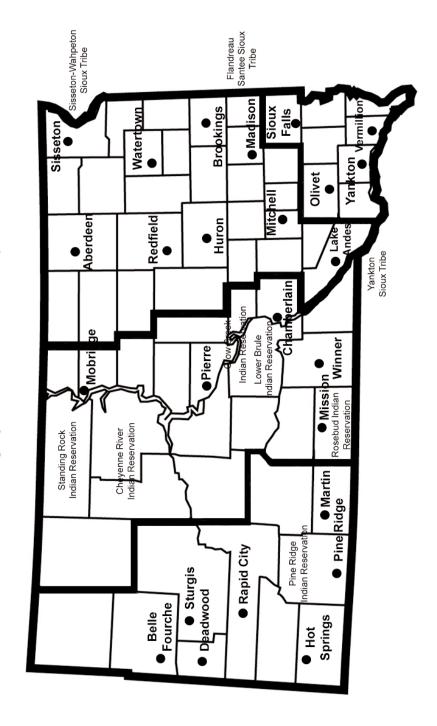
649 W. Second St., PO Box 31, 57580

Yankton: (605) 668-3030

3113 Spruce St., Suite 200, 57078

Adult Services and Aging Local Offices

For more information on ASA programs and services, contact your local ASA office.





Adult Services and Aging (ASA) provides opportunities that enable disabled adults and older South Dakotans to live independent, meaningful and dignified lives while maintaining close family and community ties. Through various programs, ASA provides or purchases services for disabled adults and older persons who are determined to be financially eligible for the programs.

ASA promotes in-home and community-based services to prevent or delay premature or inappropriate institutionalization. In-home services are available to those who need assistance with routine household tasks. Recipients of these services may be recovering from an illness or have physical limitations.

ASA field staff directly provide assessment and case management services to evaluate the needs of the individual. Based on the assessment, appropriate services are authorized and an Individual Care Plan is developed with the needs of the client specifically identified. Social workers may also work with community groups and organizations to identify needs of older citizens.

Homemaker Services

Homemaker services may include housekeeping, laundry, floor care, assistance with personal hygiene and other household tasks.

Nursing Services

Nursing services may include monitoring health, medications and nutritional status.

Personal Care

Personal care services are available to Medicaid-eligible people who have a medical-related need for assistance with bathing, grooming, dressing and other tasks. This service is physician ordered and may include a nurse visit if the medical condition requires monitoring.



Respite Care

Respite care services provide a temporary break for the primary caregiver of an elderly or dependent adult. Usually a neighbor, friend or community setting is identified to relieve the primary caregiver for short periods of time.

Crime Victims' Compensation

Crime Victims' Compensation was created to provide monetary assistance to victims of violent crimes. Up to \$15,000 may be paid for certain expenses incurred as a direct result of personal injury to or death of the victim from a crime committed after July 1, 1999. The expenses may include medical, mental health counseling, funeral and burial, loss of earnings or support, replacement costs for personal property used as evidence, and other similar expenses.

Compensation cannot be paid for other property losses, attorney's fees or pain and suffering. In most cases, payments can only be made if there is no other source of payment including private health insurance or other public programs for the victim. Compensation may be paid for expenses for the primary victim as well as limited compensation for certain secondary victims including witnesses to the crime, family members of a homicide victim, the spouse of a rape victim and parents of a child who has been physically or sexually abused. Call the Crime Victims' Compensation Program at 1-800-696-9476 for more information.

Domestic Abuse Program

Domestic Abuse Program provides funding for shelters for abused women and children. Shelter programs offer a wide range of services, including those that help older battered women. Services that are available to victims of domestic abuse and/or sexual assault include: a 24-hour crisis line, transportation, immediate safe shelter, food, clothing, counseling and information and referral to other services the victim may need.

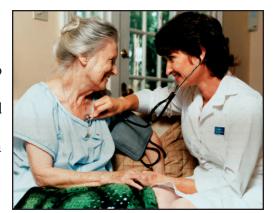
- South Dakota Domestic Abuse Hotline: 1-800-430-SAFE
- National Domestic Violence Hotline: 1-800-799-SAFE
- Hearing Impaired: 1-800-787-3224

Legal Services

Legal services are provided through legal corporations to assist individuals 60 and older with legal questions. Eligible persons can receive help with wills, landlord disputes, rights to public benefits and other legal issues. Legal services staff, an attorney or a paralegal, can provide legal advice, negotiate settlements, prepare appeals and represent clients during court proceedings or hearings.

Protective Services

Protective services provides assistance to adults who are at risk of abuse, neglect or exploitation and are unable to protect their own interests. Referrals for a person in need of a power of attorney, guardianship/conservator or a representative payee are examples of protective services.



Ombudsman Program

The Ombudsman Program receives, investigates and resolves complaints that are made by, or on behalf of, individuals who are residents of long-term care facilities. The Ombudsman is an advocate for the resident and provides information or assistance regarding concerns or complaints about the health, safety, welfare and rights of residents.

SHIINE

Senior Health Information and Insurance Education (SHIINE) volunteers are trained to provide insurance counseling to help Medicare recipients with questions about Medicare coverage. SHIINE volunteers have the latest information about Medicare. To get help, individuals may contact SHIINE toll-free at 1-800-536-8197 and will be matched with a volunteer in their area.

Case Management Services

Case management services are provided by a social worker to those who receive any in-home service. A comprehensive assessment is completed, eligibility for services is determined and a care plan is developed for the services needed.

Emergency response, medical equipment and supplies, assistive devices, senior companions, 24-hour short-term intervention care, and other community or volunteer programs may also be available.

Preadmission Assessments

Preadmission assessments are completed for all persons at risk of nursing facility placement. The assessment is conducted by a social worker who will explore all possible community care and offer services where appropriate.

Caregiver Program

The South Dakota Caregiver Program provides support and training to family members and friends who assist an older person with the normal tasks of daily living. A caregiver must be a family member or friend who is an informal, unpaid provider of care to a person over the age of 60.

A caregiver assessment will be completed to determine the appropriate caregiver support services that will be authorized. Information and referral and case management by a social worker are available to assist a family in identifying needed supports and community resources.

Adult Day Care

Adult day care is designed to provide supportive services such as recreational activities, supervision, health monitoring and meals to participants. The adult day care setting may be a senior center, a nursing facility or other community location.

Community Assistance

A social worker may assist with placement or relocation of eligible individuals to improve their current living arrangement. This service may be available to those who live in their own home, adult foster care, an assisted living facility or a nursing facility.

Rx Access

Rx Access helps people gain access to drug company assistance programs which supply prescription medications at low or no cost. In addition, a pharmacist will review all medications a person is taking and may consult with a person's doctor if necessary. The program is available to people age 19 or older who meet certain guidelines. To apply call (605) 773-3656 or toll-free 1-866-854-5465.

Programs provided through the Adult Services and Aging
Program may include a voluntary contribution, a required fee or a co-payment, depending on the service. The amount is usually based on income and family size or other program requirements. All money received from individuals support the provided services. Some programs are limited to serving people age 60, age 65 or older. Some programs are limited to those eligible for Medicaid.



Senior Meals

Congregate meal sites serve nutritionally balanced noon meals in senior centers, housing projects, schools and community buildings. Home-delivered meals may be available to individuals who are confined to their home. Volunteers in many communities deliver meals.

Transportation

Transportation is provided in buses or vans, some equipped with wheelchair lifts. Volunteers using their own cars may provide other services. Funds may be awarded to senior centers and other community organizations to provide transportation for elderly people. Transportation is also available to Medicaid-eligible individuals for medical appointments to the nearest health care provider.

Information & Referral

Information and referral provides information about other community resources and services. Social workers can provide information to link families with local community service providers or refer them to an agency that can help.